

I-02274A-15-0285



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Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 9/18/2015 1:05 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 125494

Opinion Codes:

Opinion Date: 9/18/2015 12:45 PM

Rate Case Items - Opposed

First Name: Ronald L.

Last Name: Callwell

Account Name: Ronald L. Callwell

Street Address: <<< REDACTED >>>

City: Camp Verde

State: AZ

Zip Code: 86322

Company: Verde West Irrigation dba Harold W. Bullard

Division: Irrigation

Dane Bullard

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: I-02274A-15-0285

Docket Position: Against

Verde West Irrigation Participants

Camp Verde, AZ 86322

September 7, 2015

Arizona Corporate Commission

Consumer Services Section

1200 West Washington ST

Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

SEP 21 2015

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2015 SEP 21 A 10:37

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RE: Docket #1-02274A-15-0285; Verde West Irrigation

Attn: Corporate Commission Staff

ORIGINAL

I-02274A-15-0285

Arizona Corporation Commission

Utilities Complaint Form

We the Participants of the Verde West Irrigation System are NOT in favor of an Emergency Rate increase.

We, the irrigation participants were out of water for nearly 3 months this year due to a broken pump and broken pipes. Once the pump was fixed and everything in working order, we were still unable to get sufficient amounts of water, as Dane Bullard will not leave the pump running in order to fill the pond.

We are at the highest rate at this time. It is Verde West Irrigation Companies responsibility to have money set aside for repairs. Verde West Irrigation should also consider having a spare pump on hand so when the pump is having an issue, we, the participants are still provided the water and the service we pay for through the year. Verde West Irrigation has been owned by the Bullard family; signed a CC&N to provide water on 12/31/1975, for 40 years. We do not consider the pump burning out once in 40 years an emergency.

Respectfully your,

The Verde West Irrigation Participants

Notes:

Date:

9/18/2015

User:

Jenny Gomez

Submitted By:

Telephone

Note Type:

Investigation

Noted and filed for the record in Docket Control.
